

Success in '16



2016 ANNUAL REPORT & OUTCOMES MANAGEMENT SUMMARY



Clermont County Board
of Developmental Disabilities



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Our Mission

To promote safe and supportive environments while understanding our responsibility to respect the choices and needs of individuals with developmental disabilities and to empower them to be engaged in their community.

Our Vision

To promote and support competence and confidence in families with babies and children and a self-determined, safe and healthy lifestyle for adults. The Board will be a well-managed, financially responsible public organization with a committed and respected staff that provides cost-effective, quality services. The Clermont County Community will be well informed about developmental disabilities, including causes and preventive measures, and will be accepting of individuals who have developmental disabilities.

Our Philosophy

Individuals and families served by the Clermont County Board of DD have the right of choice and flexibility regarding what, how and where services are provided. Individuals and families will be empowered to make decisions, become partners and work cooperatively with professionals, and exert control over the services provided to them.

WE BELIEVE that persons with developmental disabilities have the right to be treated with dignity and respect, be able to take reasonable risk and be protected from exploitation, abuse and degrading treatment.

WE BELIEVE that infants and toddlers learn best in their natural environments, doing things they enjoy and with people with whom they are familiar.

WE BELIEVE that educational services will honor the informed choice of the individual or individual's family in partnership with local school districts.

WE BELIEVE that adults with developmental disabilities have the right to make choices regarding their lifestyle, their working environment and their living arrangements.

WE BELIEVE in providing adequate information to make informed choices. We believe in the importance of ongoing life planning and supporting individuals and families through the many transitions of life.

WE BELIEVE that adults have the right to work in the community in accessible workplaces, with access to the supports necessary to be successful and the right to wages and benefits provided to other workers in the same setting. We believe individuals should be encouraged to seek employment first.

WE BELIEVE that persons with developmental disabilities have the right to have access to the supports and services they need to be participating members of their communities, including transportation, recreation, social outlets and friends and regular interaction with peers who do not have disabilities.

Core Values

Safe and Supportive Environment

for individuals we serve, families, visitors, staff, and the community.

Understand

our mission, our values, our jobs, our mandates, and to ensure that others understand.

Responsibility and Respect

for individuals we serve, each other, the community, to manage resources efficiently, and to provide access to efficient services and programs.

Engagement

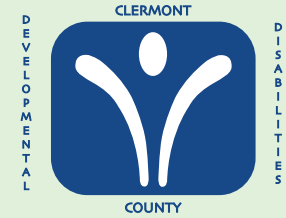
with the individuals we serve, families, advocates, each other, and the community.



Board Members

Clermont DD Board

- Rex Parsons, President
- Kim Pellington, Vice President
- Robert Grant, Secretary
- Laurie Benintendi
- Greg Carson
- Emily Chesnut
- Harry Snyder



Clermont DD Empowers Me Board

- Julie Wood, President
- Jeff Weir, Vice President
- Cory Wright, Secretary
- Jeff Diesel, Treasurer
- Michael Chapman
- Donald A. Collins
- Lisa Davis
- Jodi McPherson
- Peter Miller
- Brad Toft
- Stefani Warren





The Success of Sanctuary

Clermont County Board of DD prepared for Sanctuary Certification throughout 2016. The Sanctuary Model was reviewed during the October 11 all-staff inservice and included breakout sessions with specific scenarios related to trauma. Members of the Core Team (representing all departments at Clermont DD) planned this very successful training.

What is Sanctuary?

The Sanctuary Model promotes change in an organization and addresses the way in which chronic stress, adversity, and trauma influence individual behavior, as well as recognizes the ways in which whole organizations can be influenced by chronic stress, adversity, and trauma. Sanctuary is a treatment and organizational change model that integrates trauma theory with the creation of therapeutic communities which then provides safety for individuals and staff.

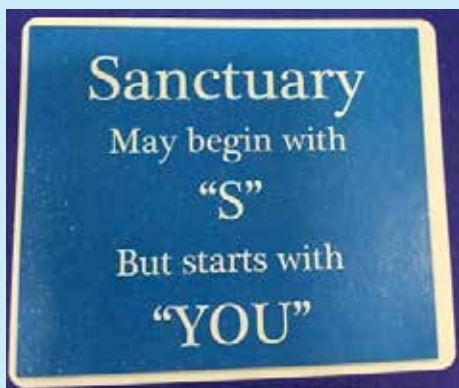
The Seven Commitments

The philosophical structure of the Sanctuary Model is reflected in seven commitments. These apply to the entire community, staff, administration, families, students, and adults we serve. The seven commitments are: Nonviolence, Emotional Intelligence, Social Learning, Open Communication, Social Responsibility, Growth and Change, and Democracy.

The Process

Implementation of Sanctuary is a three-year process; it is our goal to obtain certification in **March, 2017**.

There are four elements that make up the basic, three-year implementation process: Evaluation, Training, Planning, and Practice. Certification standards were developed by the Sanctuary Institute with Dr. Sandra Bloom, as a way of measuring adherences and fidelity to the practices and philosophies of the Model. Achieving certification is contingent upon satisfactory implementation of the model. Evaluation of the model is organized along the four pillars of Sanctuary: Trauma Theory, the S.E.L.F. framework (Safety, Emotions, Loss, Future), the Seven Commitments, and the Sanctuary Toolbox.





Executive Summary Dan Ottke, Superintendent

2016 was another very busy year for all of us at the Clermont County Board of Developmental Disabilities.

We identified six themes of importance for the year: Communication; Services; Partnerships; Resources; Health and Safety; and Community. Goals were identified under each one of those themes for the year.

First and foremost, the Clermont County Board of Developmental Disabilities celebrated the news that the Clermont DD Replacement Levy, Issue 5, passed on March 15, 2016 with 67% approval. Issue 5 asked voters to replace a .4 mill levy originally passed in 1979, and a 1 mill levy originally passed in 1980. With approval, the two levies combined into one levy moving forward. The passage of the levy helps maintain the much needed services for individuals with developmental disabilities and intellectual disabilities in Clermont County plus helps to responsibly address some growing waiting lists. On behalf of the Board, I want to again say thank you to all the individuals, family members, guardians, staff, and other community stakeholders that contributed their time and resources to make the campaign a success. We also would be remiss if we didn't sincerely thank the voters and citizens of Clermont County who overwhelmingly supported this ballot initiative. We promise to be good stewards of these resources.

In March, we invited representatives from our private provider agencies to come together to begin discussing how we can work together to address some of the future changes that we see coming in regards to

service provision. Topics like Integrated Day Services, Employment First, Conflict Free Case Management, and serving Individuals with the most significant needs will take some planning and forethought.

I was excited to see so many individuals, family members, and community stakeholders turn out for our STABLE Account Forum that we held in July. Between the two sessions, we had over 100 people come to listen to Barry Jamieson, a financial planner familiar with STABLE accounts. We're hopeful this information was useful to those that attended. At these forums, we asked those in attendance to give us feedback on things, as an agency, we should be focused on moving forward into 2017 and beyond. This information was instrumental in our planning for the upcoming year.

Finally, we began sharing about the work that we have been involved with for over two years in becoming a Sanctuary certified organization. This work has helped us to become a more trauma informed agency that will ultimately help us see improved outcomes for the individuals and families that we serve and improve staff satisfaction. This work, however, doesn't stop with us internally. It's meant to go out to everyone we serve. We took a step in that direction at the end of the year to introduce some practical ways that we can share some of the things we have learned with those we serve.

We hope you find our report informative and thank you for the support of our work!

Success with Infants, Toddlers and Their Families

Early Intervention (EI) Services are provided by Clermont County Board of Developmental Disabilities for children under the age of three. This program follows rules from the Ohio Department of Developmental Disabilities, and from Part C of I.D.E.A. The overarching goal of early intervention is to increase the family and caregiver's competence and confidence in helping their child learn and grow. The Early Childhood programs operating under or coordinated by Clermont DD in 2016 were:

Early Intervention Services – Specialized services for children under the age of three with a developmental delay, disability or a diagnosed medical or physical condition.

Early Intervention Service Coordination – System for the coordination and implementation of services to children birth to three.

Central Coordination – Intake and referral site for all Help Me Grow Home Visitation and Early Intervention Services

Early Intervention Hearing Services – Services for children birth to three identified with hearing loss and their families. The deaf educators serve 9 counties: Adams, Brown, Butler, Clinton, Clermont, Fayette, Hamilton, Highland and Warren.

2016 Highlights

- We are growing! Our referrals are up 15.5% and number of children in our system is up 15.7%.
- We completed 373 evaluations of children and families in 2016.
- Our Central Coordination office processed 763 referrals in 2016.
- In response to families asking for opportunities to meet other parents, we have started play groups. They have met with great success.
- We have fully embraced the Sanctuary commitments and are utilizing the tools.
- Various feedback sources: State surveys, anecdotal feedback, ongoing administrative review and direct home visits. One mom wrote in an email to her Primary Service Provider “our genetics doctor told us he doesn't have any child with as many duplications as she does and she has come further than any child he has ever seen. You have helped her grow from a caterpillar to a butterfly.”

Areas of oversight include: *Ohio Department of Health*: Ongoing oversight of all components of Central Coordination; *Ohio Department of Developmental Disabilities*: Ongoing support and monitoring of all components of the implementation of Part C services, including IFSP outcomes as well as evaluation and assessment including DODD requirements; *Local Family and Children First Council*: Ongoing feedback and recommendations from these overseeing entities pro-vides information on a regular basis to all of the EI programs operated by Clermont DD.

Individuals served by the Early Childhood Program

Early Intervention – total individuals enrolled – 444 waiting list – 0
Active enrollees as of 12/31/16 – 268 waiting list – 0



Success in School

The Thomas A. Wildey School provides intensive, specialized instruction to children age 5–22 in eight classrooms split into two tracks of service: medically-fragile classrooms for students with medical, physical and sensory needs, and transition classrooms that focus on functional academics, life skills, behavior, and developing vocational skills.

Students are referred by their local school district, and placement is determined by the Individualized Education Plan (IEP) Team. The district of residence pays 100% of the cost of students to attend the Wildey School and provides transportation.

2016 Highlights

- Received \$8,500 from the Hatton Foundation to install a ceiling lift to transfer students in the men's locker room.
- Received \$1,000 from the Greater Cincinnati Foundation Learning Links grants to create “Sensory Bags” for the classrooms.
- Received \$1,000 from the Greater Cincinnati Foundation Learning Links grants for season tickets to the 2016/17 Children's Theatre productions.
- Submitted Emergency Operations Plan to Ohio Department of Education Safer Schools.
- Students collected 1,111 lbs. of plastic lids which were recycled into two benches for the School Age courtyard.
- Three students graduated in May, 2016.
- Five Instructor Assistants received “Autism Certification” from OCALI.
- Six staff attended the Cortical Vision Conference.



Adults & the Community = Success

Adult Services has several different programs within its department. The Mental Health Program serves individuals with co-occurring mental health diagnoses and developmental disabilities. This is a small part of Adult Services at this time and only serves individuals who are not being served elsewhere. Two facility-based programs, the Donald A. Collins Habilitation Center and the Wildey Adult Center, offer both habilitation activities and work activities. Supported Employment Enclaves are offered as well, providing small group work for individuals who wish to become employed in the community but may need additional support to do so. The Community Employment Program works with individuals who wish to be employed in their community. BRIDGES to Transition is a grant program specifically designed to assist young adults (ages 14-25) to work on needed skills for employment.



2016 Highlights

Mental Health Program

- 20 individuals receiving services.
- 20 new referrals.
- 5 people completed the program.
- 1 person was taken off all medication and doing well. Others have had medication reduction or changes as deemed appropriate.
- Mental Health Survey sent out to anybody receiving services through Clermont DD.
- Sanctuary Clinical team formed.
- Reviewed mental health survey and identified gaps discussed with administrative team.

Wildey Community Integration Program

- 34 people served.
- Doubled their goal of 45 community outings for the year hitting 92 by the end of the year! They also had lots of community people come visit the folks who weren't able to go out into the community.

Donald A. Collins Center Program

- 73 people served.
- Community integration was very successful, getting out into their community 42 times.

Enclaves

- 24 people served.
- Raised 2 of the enclaves to minimum wage.
- Ended one of the contracts due to fiscal constraints. It was a sad goodbye, but both parties are very grateful for the relationship.

Community Employment Services

- 27 individuals placed in community employment.
- 47 people received job coaching in community employment.
- 110 received follow-along services.
- 1 person participated in a Community-Based Work Assessment.
- 38 participated in Job Development.
- Met their goal, ending the year placing 13 Bridges to Transition students and 12 Employment First individuals.

Reflections from 2016

Janice Carr has not only had a huge impact on our program, but has also benefited greatly from our services. In December, Janice celebrated her 39th year with Clermont DD. She has spent many years laughing, learning, and planning our days here. Janice's favorite time of the week was the Beauty Parlor Day on Wednesdays. She loved getting make-overs, specifically having her hair and nails done. She always adored her favorite rings and loved to wear beaded necklaces. Every morning she would enjoy her cup of coffee while talking with friends. One of things she was excited about was our latest Rain Barrel project for the Cincinnati Zoo. She was one of our main artists in 2015. She also enjoyed volunteering for the Cincinnati Nature Center. Celebrating the holidays was a favorite for Janice. Whether it was wearing Reds' gear, dressing in red, white, and blue for 4th of July, or wearing her favorite Shamrock bracelet, Janice was always up for a good party.

Janice couldn't wait for Chuck Melampy and his Team to bring the mules for wagon rides. She would be sure to give Jim and George (the mules) some loving before they left.

With a 96% attendance rate, Janice never wanted to miss a single moment. She saw this program and her staff as her family. Not only was she the face of our levy signs for years, she was also a bright light within our day program.



Aley began attending the Donald A. Collins Center in September of 2015. She was timid and shy at first but quickly showed us her dynamic personality. She has a creative flare and loves to draw, paint and color. She has designed bulletin boards in common areas and always made sure they were updated. After just a short period in the program, she began to talk and be very helpful to others. She prepared coffee and food to offer at break time. She worked in the kitchen daily after lunch, cleaning and taking inventory of supplies.

During the talent show in May, she performed an interpretive dance and "wowed" the crowd. Aley has many talents. She is self-driven and has many goals for her life. She wants to get a job in the community and have her own apartment. She plans to move to Montgomery County to be closer to her family sometime in the middle of the coming year. Aley asked to work at the Fairfield Inn, one of our enclaves. It is her goal to get experience that will make job placement easier for her when she moves home. She also wanted an opportunity to make more money so she can save to buy the things she will need for her apartment.

Aley began at the Fairfield Inn in November. She was very excited. She transitioned from her comfort zone to the ever changing environment of the Enclave. Aley has worked hard to learn the tasks of her daily assignments and ensure her placement on the crew. She is now a member of the enclave and contributes to the success of the crew.

We wish her much continued success and are so proud of what she has done so far.



Success with Community Supports

Community Support Services staff help support individuals with developmental disabilities and their families by determining eligibility, facilitating assessments to determine the service needs, identifying available resources and facilitating service planning that ensures that individuals and their families have choice and control in planning while maintaining the health and well-being of the individual being served. Areas of service are based on the rules and laws set by the State, as well as the budgets and priorities of the County Board. Components of services within the Community Support Services Division include: intake, eligibility, referral and waiting list management; service and support administration; behavior support services; investigations of major unusual incidents.

2016 Highlights

- There was an increase of 76 individuals that requested consideration for Eligibility Determination for our services as compared to 2015. Final numbers for the 2016 Intake Report of Individuals eligible for County Board Services was 184.
- We provided Alternative Option Funding for 145 families to assist with Specialized Support, Camp, Transportation, Therapies, Adaptive Equipment and Home Modifications. In an effort to stretch the dollars to serve the most needs, within each category there were funding limitations and no individual was allocated more than \$3,000 toward their need.
- Another funding source, Family Support Services which is administered by the Southwest Ohio Council of Government, operated with the same guidelines as in 2015 with a \$750 annual maximum per family. The FSS Program assisted 151 households.
- We served 387 Individuals on a Medicaid Waiver and 141 Individuals in the locally funded Individual Budget and Supported Living Programs.
- An average of 20 families per month received in-home behavior support consultation and funds were also allocated to provide Crisis Intervention and Stabilization services for 15 Individuals facing critical life issues.
- A team of SSA and Behavior Support staff participated in a series of regional training sessions focusing on Advancing Person-Centered Planning in our State. Jean Tuller, a nationally-recognized expert in the area of systems transformation through state Medicaid reform led this training that consisted of a one day training for five months and provided the audience with additional tools in Person Centered Planning. The tools led us to develop a Discovery Tool to identify what is important to and important for an individual, a detailed Needs Assessment and the Empower Me Plan that documents all the information gathered regarding services and the desired outcomes that will result.



- The 2016 calendar of the Provider Meeting dates and topics was posted on the Clermont DD website. All of the meetings met the requirements for annual training for Providers as required in 5123: 2-2-01 regarding Provider Certification. Providers also continued to receive monthly mailings with information on other training options. We had online training for Major Unusual Incidents available.
- Clermont DD was included as community partners with Clermont Senior Services to collaborate with other agencies in the development of a multi-disciplinary team for creating formal procedures to better serve vulnerable elders who are subject to abuse, neglect, and/or exploitation. This is of great benefit to build this network as we try to address issues when notified of individuals eligible for DD services who are elderly as well as others we serve who are experiencing health and safety risks in the community. The group has adopted the name, CAPS-Community Advocacy and Protection for Seniors.
- We were excited that Clermont DD was invited to participate in the expansion of the Strong Families Safe Communities grant that Hamilton County DDS was awarded in 2013. The two year grant which ended in 2015 was approved for expansion making it possible to double the size of individuals served and resulted in our invitation to join along with an additional mental health agency, Greater Cincinnati Behavioral Health. Known as the Resilience Project, it is designed as a research and trauma informed effort focused on using tools and interventions designed to help staff from multiple agencies engage in coordinated approaches to increase Resilience Factors. Research indicates that the development of Resilience Factors mitigates the impact of trauma.
- Again this year we participated in the National Core Indicators Project. NCI is a voluntary effort by public developmental disabilities agencies to measure and track their own performance. Indicators are standard measures used across states to assess the outcomes of services provided to individuals and families. Addressed are key areas of concern including employment, rights, service planning, community inclusion, choice, and health and safety. States use the NCI Data for quality assurance to improve services, to assist with community transition planning, to review Waiver requirements, to report to state legislators and to do State by State comparisons.
- The Investigation Division conducted a Stakeholder's Committee meeting in March and September to review trends and patterns of MUIs. The Committee is made up of a representation from the County Board, provider

- agencies, families, and other stakeholders. The Stakeholder's Committee reviews data prepared by the County Board to identify trends, patterns and areas for improving quality of life for individuals supported by the county.
- Our Behavior Support Staff were busy this year promoting a variety of approaches and partnerships to address mental health needs of individuals as well as their families we serve. In October, they organized a one day training for professionals to learn, identify and apply the essential elements of a Trauma Informed Biographical Timeline and how to use it for assessment and planning. Also in October, the Behavior Support Staff attended the Tristate Trauma Network's one day trauma-informed care conference. Emphasis was placed on learning about vicarious trauma and ways to practice self-care.
- Our Department also worked with the Greater Cincinnati Behavioral Health to enhance the current DBT Program. DBT (Dialectical Behavior Therapy) is an adapted individual and group therapy adapted for individuals with co-occurring Mental Illness and Developmental Disabilities. One of the needs of the program is for our agency to provide a co-facilitator for the weekly group therapy sessions. We provided a four week rotation so that the time commitment is reduced to four hours a month and the duties are shared by four SSA volunteers.



Success with Communication & Awareness

The Communications and Community Relations Department has four main areas that help tie the Clermont DD agency to the community. These areas are press/media relations, volunteer coordination, community activities (day/evenings/weekends), and fundraisers/events/awareness activities.

2016 Highlights

- Assisted in running a very successful Replacement Levy Campaign that included speaking engagements, Commissioners taped sessions with families and individuals, yard signs, handouts, guest feature on ATTV's "Dimensions" show, and a huge social media presence.
- Created our online newsletter using the Cerkl.com platform.
- Taped a :30 second public service announcement for WKRC and Local12 News. Brianna who works at Pinebrook Retirement Community was featured in the PSA.
- Had a :04 second public service announcement that ran during the 2016 Super Bowl on Local12/WKRC. Aaron Strait of Panera Bread Milford was featured.
- Participated in the Local Emergency Planning Commission's situational exercise in January. This keeps us trained for the Volunteer Reception Center that we supervise whenever a disaster strikes our county.
- Held the following fundraisers for either the levy campaign or to raise money for the Gift of Time Respite Cooperative: Super Bowl Bowl-A-Thon, Lip Sync Battle, Golf Outing, Rusty Ball, Catfishing Tournament.
- Activities such as fitness class and bowling (to name only two) were well attended throughout the year.
- We continued our involvement with several groups such as two Rotary Clubs, the Clermont County Safety Net Alliance, #ConnectClermont, and the Clermont County Public Relations Group.
- The COG public relations departments (Hamilton, Butler, Warren, and Clermont Counties) received an Award of Merit at the Ohio Public Images awards for our public service announcements and billboard campaigns in 2015.
- We hosted two booths at the Clermont County Fair and distributed over 5,000 materials to attendees.
- We attended three back-to-school programs that encompassed students from Felicity, New Richmond, Batavia, and Williamsburg schools.
- Organized the Good Fortune Dinner in November.
- Participated with the COG and other entities to host a Workforce Solutions Summit in November. This summit featured a community employment panel and introduced a new video to help new employers hire people with disabilities in their places of business.



Personalization. Automated.



Successful Business Operations

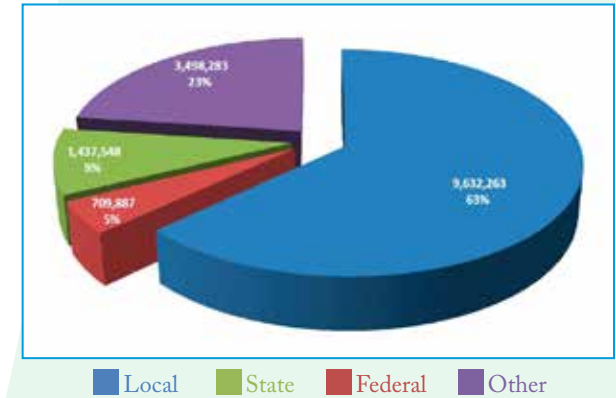
The Business Operations Department provides several key functions to the agency: fiscal operations, information technology, risk management and safety, human resources, administrative quality and compliance, facilities management, and transportation management.

2016 Highlights

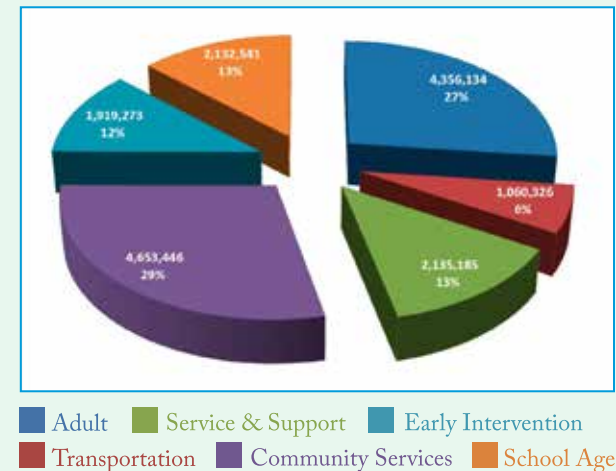
- Worked with the Board's Finance Committee and Levy Committee to successfully pass a Replacement Levy in March, 2016.
- Participated as a member of the State of Ohio's Cost Report Committee to stay current on issues and best practices.
- Replaced the cafeteria patio and sidewalk at the Wildey Center, removing any cracks, tree roots, and other dangerous walking barriers.
- Installed a concrete ramp at the SSA/CSS staff entrance at Wildey.
- Installed a ceiling-mounted Arjo lift inside the Wildey Boys locker room, to assist with changing needs when students are using the swimming pool; cost was paid for by a grant from the Hatton Foundation.
- Upgraded all safety/life-saving equipment in the Wildey swimming pool area.
- Replaced door handles to be ADA compliant at the Wildey Center.
- Installed a key card security system and camera update at the Donald A. Collins Center.



2016 Revenue \$15,277,981



2016 Expenses \$16,256,905



Success with Partnerships

Regional Autism Advisory Council (RAAC)

Clermont DD has been an active supporting member of the Regional Autism Advisory Council (RAAC) since 1999. RAAC encompasses four counties: Butler, Clermont, Hamilton, and Warren. Each county meets monthly in regional task forces. Early Intervention and Adult Services also meet as individual work groups several times a year.

Clermont County Task Force: Meets monthly. Representatives from Clermont DD, local school districts, and Family and Children First Council regularly attend.

Summer Institute: RAAC sponsors this summer training series which is a premiere Autism training opportunity for educational professionals, para-professionals, DD professionals, healthcare professionals, and parents.

Clermont DD Empowers Me

The Clermont DD Empowers Me Board was established in 2012 as a 501(c)3 non-profit whose mission is to assist Clermont DD to seek funding for programs and services for individuals served and to support their mission, vision, and goals of empowering people with disabilities.

Events that were sponsored or supported by this Board in 2016 were: the Rusty Races, the Rusty Ball, Catfishing Tournament, Lip Sync Battle, and Golf Outing. Proceeds from these fundraisers were donated to the Gift of Time Respite Cooperative. Information about this board can be found at empowersmeboard.org.

Southwestern Ohio COG

Five counties now make up SWO COG (Southwestern Ohio Council of Governments): Butler, Clermont, Hamilton, Green, and Warren Counties in Ohio. In 2016, we collaborated with the COG for Family Support Services, Provider Compliance Reviews, Home Modifications, and Home Choice. In January, we produced four-second commercials from our 2015 Local 12 public service announcements that ran during the 2016 Super Bowl commercial breaks. The WORKing Together Committee is comprised of COG counties who come together monthly to discuss ways to assist individuals to be hired in community employment. In 2016, this committee produced a dossier for employers, as well as two videos: one video primarily for new employers to learn about the advantages to hiring someone with a disability, and the second for individuals and families who may be holding back on getting a job in the community. A Workforce Solutions Summit was held in November to give new employers the opportunity to learn how to hire someone with a disability in the four-county region.



Business Advisory Council

The BAC is made up of employers from the community who assist Clermont DD's Community Employment Services to recognize current trends in business. Membership included representation from Cintas, Deimling-Jeliho, Kroger, Round Bottom Recycling, Ohio Means Jobs, Clermont DD, and Opportunities for Ohioans with Disabilities. The BAC partnered with the Clermont Chamber of Commerce in October to present the Employer of the Year award to Pinebrook Retirement Communities. This award was in recognition of National Disability Employment Awareness Month.

Ohio Valley Goodwill Industries, Inc.

Clermont DD's partnership with Goodwill is one that assists with our work contracts through the Clermont Sheltered Work Administration Services, Inc. Goodwill East in Batavia continued to offer additional work choices to the individuals served in Clermont County. Members of the Goodwill staff participated as members of our 2016 levy campaign, assisting the Committee to Support People with Disabilities with speaking engagements and levy marketing.

Greater Cincinnati Behavioral Health Services (GCB)

Trained therapists and counselors from GCB continued working with Clermont DD staff to provide weekly group sessions for individuals to receive Dialectical Behavior Therapy (DBT). This is a treatment designed specifically for individuals with self-harm behaviors such as self-cutting, suicidal thoughts, urges to suicide, and suicide attempts. These sessions took place at GCG's Amelia office in 2016.

Clermont Emergency Management Agency

Clermont DD remains committed to safety and emergency preparedness. We continue to offer our services as the Volunteer Reception Center (VRC) in case there is a disaster in Clermont County. We continue as a member of the Clermont County Citizen Corps Council and participated in a situational exercise at the Emergency Operations Center in January.



2016 Goals Early Intervention

	OBJECTIVE	MEASURE	APPLIED TO:	TIME OF MEASURE/SI ZE OF SAMPLE	DATA SOURCE	OBTAINED BY:	GOAL	OUTCOME ACHIEVED
Satisfaction	The Clermont County Board of Developmental Disabilities early intervention department will partner with Children's Hospital Medical Center's so families have better access to services to help identify autism earlier	We will evaluate based on satisfaction surveys	Part C – Early Intervention Help Me Grow RIHP	January 1, 2016- December 31, 2016	Team meetings and family surveys	- Director of Early Childhood	The Clermont County Board of Developmental Disabilities early intervention department will partner with Cincinnati Children's Hospital Medical Center's Leadership Education in Neurodevelopmental and related Disabilities (LEND) Training Program to continue to assist families in the early identification of autism.	Achieved. We are partnering with the LEND program at CCHMC. We have started small but hope to expand our partnership in the coming year.
Access	The Clermont County Board of Developmental Disabilities early intervention department will work to assist families/caregivers find options for therapy services specific to the development of emotionally healthy relationships and environments for children.	During team meetings, families will be discussed and their emotional health will be one of the domains we track.	All families enrolled in Part C	January 1, 2016- December 31, 2016	Team meetings and family surveys	- Director of Early Childhood	The Clermont County Board of Developmental Disabilities early intervention department will seek out opportunities to address the mental health needs of the children and families we serve.	Achieved. We have reached out to Child Focus since they are the only agency in our area that treat children. We are consulting with their new early childhood person but she does not treat, only consult. We are continuing to utilize our Help Me Grow supervisor, Arley Hammons, who has a Masters in social work. She is working with the families we have identified as needing some additional care.
Efficiency	The Clermont County Board of Developmental Disabilities early intervention department will offer individual budgets up to 2 families with children served in early intervention.	Families access to alternate options for their child with significant needs	All families enrolled or who qualify for Part C	January 1, 2016- December 31, 2016	Planned respite events	- Director of Early Childhood	The Clermont County Board of Developmental Disabilities early intervention department will offer individual budgets up to 2 families with children served in early intervention. The Early Intervention department wants to be able to offer families more choices in the services they receive from us.	Achieved. Individual Budgets were made available but no families chose that option.
Efficiency	The Clermont County Board of Developmental Disabilities early intervention department will offer individual budgets up to 2 families with children served in early intervention.	Families access to alternate options for their child with significant needs	All families enrolled or who qualify for Part C	January 1, 2016- December 31, 2016	Planned respite events	- Director of Early Childhood	The Clermont County Board of Developmental Disabilities early intervention department will offer individual budgets up to 2 families with children served in early intervention. The Early Intervention department wants to be able to offer families more choices in the services they receive from us.	Achieved. Individual Budgets were made available but no families chose that option.
Effectiveness	The Clermont County Board of Developmental Disabilities early intervention department will explore the effectiveness and efficiency of providing limited services to children age 3 – 5.	The number of children ages 3 – 5 that we are able to serve	Children ages 3 – 5 who are Part B eligible	January 1, 2016- December 31, 2016	Gate keeper	Director of Early Childhood	The Clermont County Board of Developmental Disabilities early intervention department will explore the options of providing limited services to children ages 3-5. To this end we will establish a multi-disciplinary work group, including parents, to identify need and possible delivery options.	Achieved. We have explored many different options, consulted with local school districts, surveyed families and please see 2017 goals for our next phase.

2016 Goals Adult Services

	OBJECTIVE	MEASURE	APPLIED TO:	TIME OF MEASURE/SIZE OF SAMPLE	DATA SOURCE	OBTAINED BY:	GOAL	OUTCOME ACHIEVED
Efficiency	Implement transition (school to work) training	Total number of placements	Students and Adults looking for a community job	January 1, 2016-December 31, 2016	Placement data	Community Employment Program Coordinator	The Community Employment Team will work on placing 10 students from the Bridges to Transition project and 12 individuals through the Employment First project by the end of 2016	Employment services placed 13 people through Bridges and 12 through Employment First
Access	Explore additional community integration opportunities for adults	Total # of individuals served in adult services	Individuals served in adult services	January 1, 2016-December 31, 2016	Board reports, outing forms	Program Services Director, Building Managers	Wildey Adult services will increase their community integration opportunities from 30 to 45 the DAC program will provide as many as possible for the individuals served	Wildey adult services provided 92 opportunities for the individuals to be integrated into their community and DAC provided 42 community integration opportunities throughout the year
Access	Provide mental health assistance for underserved individuals and families	The number of individuals served	Individuals served	January 1, 2016-December 31, 2016	Gatekeeper	Program Services Director	The Mental Health Program will determine capacity after billing has been established	The Mental Health program is currently serving 19 individuals. We have more accurately determined our capacity with our existing resources. Billing is still in the test phase
Satisfaction	Assist individuals to learn about and practice self-advocacy	Total # of Staff and individuals served in facility based programs	Staff and Individuals served	January 1, 2016-December 31, 2016	Training sheets	Program Services Director	All staff and individuals will continue to participate in ongoing training related to sanctuary	All permanent staff have completed all 10 modules of training. All individuals have safety plans and a basic knowledge of Sanctuary
Satisfaction	Continue contract service agreements	Amount of money promised in service contracts	Individuals on enclaves	January 1, 2016-December 31, 2016	Contracts	Work services coordinator	Wages on the enclaves will be raised to meet minimum wage while keeping the contracts	Wages on two of the enclaves were raised to meet minimum wage. One enclave was stopped at the end of the year due to the inability increase wages for the individuals in the foreseeable future. The other enclave is paid at commensurate wage at this time
Efficiency	Sell one of the board's buildings	To provide or ensure services are offered in the most efficient way possible	Buildings utilized	January 1, 2016-December 31, 2016	Buildings used	Program Services Director	The agency will continue to explore selling a building and consolidating to 2 buildings.	The Adult facility based programs are currently housed in 2 buildings. We have been unsuccessful at selling our third building which still houses our community employment program

2016 GOALS

COMMUNITY SUPPORT SERVICES

	OBJECTIVE	MEASURE	APPLIED TO:	TIME OF MEASURE/SIZE OF SAMPLE	DATA SOURCE	OBTAINED BY:	GOAL	OUTCOME ACHIEVED
Efficiency	Follow established guidelines to utilize the 2016 Alternative Option budget in meeting the needs of the most individuals as possible with given resources	# of individuals whose needs are addressed with the alternative option funds	Individuals requesting Alternative Option funding	Annually 100% of sample	Alternative Option written service plans	CSS Staff	Promote providing eligible individuals with what they need, when they need it by continuing to offer Alternative Option Services	Guidelines for limited funds to be provided to individuals with no other funding steam. ## of individuals in each category served Specialized Support=54 Camp=57 Transportation=12 Work (7) Medical (5) Environmental Mod=5 Therapy=17 Env Mod=5 TOTAL=145
Satisfaction	The Empower Me Plan will be person centered and specific to the choices made by the individual and how their satisfaction with the outcome will be measured.	# of individuals who participate and express choice when designing their service package	Individuals with an Individual Service Plan who receive funded service	Annually 100% of sample	Outcomes noted in the Person Centered Plan	CSS Staff	Transition all Individual Service Plans to the 'Empower Me'-person centered model	With consultation from the Ohio Department of DD and the combined efforts of the SSA Supervisor and committee members the Empower Me Plan that was finalized in the fall of 2015. In 2016, 100% of Waiver Enrollees participated in the Discovery Tool, Detailed Assessment and the formal Empower Me Plan.

Community Support Services continued...

Access	Utilize the State Funded Waivers within the guidelines and timeframes as determined by ODODD.	# of Individuals enrolled on the State Funded Waivers	Individuals on the Waiting List for Waiver Services by date and time	Annually 100% of sample	Waiting List records and Waiver allocation approvals	CSS Staff	Enroll 12 Individuals on the State Funded IO Waivers and 15 Individuals on the State Funded SELF Waivers	There were 8 State funded IO Waivers enrolled and 10 State funded SELF Waivers enrolled by 12/31/16. The remaining ones are in process and will be enrolled by 6/30/17.
Efficiency	GOT Respite will be funded with dollars generated through various fundraisers and minimal CCDD local dollars.	# of dollars raised in comparison to the annual cost of the GOT Respite program	# of GOT Respite sessions held in 2016	Annually 100% of sample	CCDD Revenue and Expense Fiscal Reports	Business Operations Department Staff	Generate funds to support continuation of the Gift of Time (GOT) Respite Program	Fundraising = \$10,972.46 Annual Program Cost = \$52,769.76 Deficit covered by Local funds= \$41,797.30
Access	Determine a means of stabilizing a situation to prevent a crisis and risk to health and safety	# of individuals presented to the High Risk Committee and/or recommended for Stabilization funding	Individuals in crisis or approaching crisis situation if no intervention occurs	Annually 100% of sample	Service Plans, usage of Stabilization Funds , emergency funded services approved	High Risk Committee Process CSS Staff	Continue to address crisis situations in the most effective ways	Stabilization funds were utilized to support for a limited time period a total of 15 individuals. Additionally there were 4 Individual Option Waivers and 1 SELF Waiver requested to fund emergency needs.

Community Support Services continued...

Effectiveness	<p>Maintain partnerships with agencies and individuals with expertise to contribute high quality services and supports and foster excellence and innovation for needs beyond the scope of Clermont DD Staff capacity.</p>	<p># of needs addressed by residential therapeutic placement, provision of in home behavior support, short term SODC assessment, Family Support Services</p>	<p>Requests received by CSS Staff</p>	<p>Annually 100% of sample</p>	<p>Data collected in 2016 and cost comparison with traditional waivers and service delivery that meets DODD Guidelines and Rules.</p>	<p>CSS Staff and Finance Records</p>	<p>Continue contractual agreements and shared funding opportunities to provide stabilizing services in the most efficient and effective manner</p>	<p>We have continued to participate in the Family and Children's First Council and contributed \$50,000 toward the pooled fund system that supports in home care. CSS Staff serve as members of the planning and support teams for families with children receiving FAST TRAC services. Clermont DD continues to serve individuals receiving FAST TRAC in the onsite respite program. We have a contract with CITE services who have provided behavior support on an average of 20 families per month in their homes. We contract with the SWOCOG to administer the Family Support Services Program which assisted 157 families. We have continued to contract for psychological consultation services for High Risk cases and have a contract in place for a limited number (6) of guardianship services.</p>
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VOTER

THANK
YOU

Clermont DD
Replacement Levy

*Paid for by the Committee to Support People with Disabilities, Gerald Werring, Treasurer



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