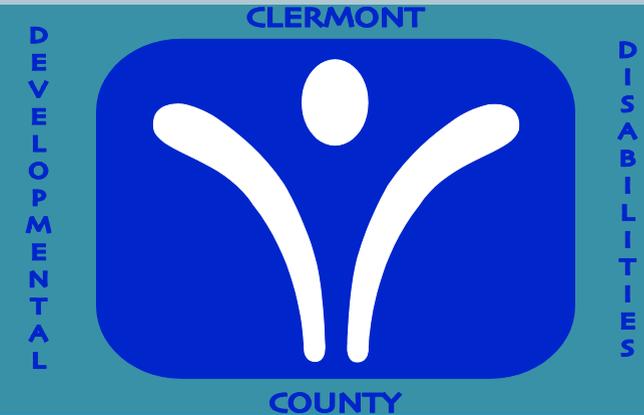


# Clermont County Board of Developmental Disabilities



## 2017 Annual Action Plan

Designed with input from:

Individuals

Families

Stakeholders &

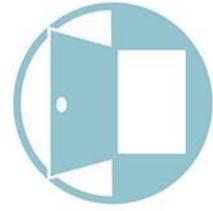
Our Community

# Strategy Behind the 2017 Plan

This year's Annual Action Plan has been structured using the six areas that were defined in 2016's Plan (Communication, Services, Partnerships, Resources, Health & Safety, and Community). Goals were submitted by Clermont DD departments and have been grouped with similar goals under each heading.

Clermont DD uses the CARF accrediting standards of Access, Efficiency, Effectiveness, and Satisfaction to structure the agency and departmental goals, to ensure the needs of the families and individuals served are being met.

# Access



Access can involve access directly related to services, partnerships, and what resources are available to individuals and their families in the community.

Communication	Services	Partnerships	Health & Safety	Community
Use GoToMeeting.com and Social Media “Live” features to include more people in events, meetings, and trainings.	Increase the capacity for families to identify need and access mental health supports.	Increase community partnerships in order to strengthen Early Childhood relationships to lead to better collaborative outcomes.	Provide training and support by Investigations to generate good Prevention Planning to address Major Unusual Incidents.	Offer 1-2 new community activities for teenagers and adults served by Clermont DD.

# Efficiency



Administratively-oriented goals that include service delivery and cost, personnel resources, and other areas related to the efficient running of the Clermont DD agency.

Communication	Services	Partnerships	Resources
Upgrade phone system.	Complete enrollment of state-funded and transition waivers for a total of 26 individuals on the IO Waiver and 4 individuals on the SELF Waiver.	Continue contractual agreements and shared funding opportunities to provide stabilizing services in the most efficient and effective manner.	Sell one of the Board's buildings.
	Increase services by providing 10 new Level One Waivers and 10 Individual Budgets.		Promote providing eligible individuals with what they need, when they need it, by continuing Alternative Option Services.
	Offer Individual Budgets to up to two families with children served in Early Intervention.		Transition to the new Fee-For-Service platform for Early Intervention Hearing Services for nine counties in our region.
			Begin preparation for 2018 five-year operating levy renewal campaign.

# Effectiveness



Measures and addresses the quality of care through measuring change over time in regards to community integration, involvement in activities, community employment, awareness, etc.

Services	Partnerships	Resources	Community
Assist the People In Action self-advocacy group to grow its membership.	Partner with local businesses to assist the Clermont DD Empowers Me Board to increase its membership.	Build a more comprehensive data tracking system that captures the impact on the Early Childhood services as delivered, as well as the intensity of the services.	Plan effective and memorable events for Clermont DD's 50 <sup>th</sup> Anniversary.
Develop a "GAP" service to support individuals who are employed part-time and need assistance to cover non-work hours in their week.			Implement annual Early Childhood community awareness plan to continue improving relationships with partners and providers.
			Offer limited services to children ages 3-5.
			Work with partners, other government entities, and stakeholders to improve transportation options for individuals served.

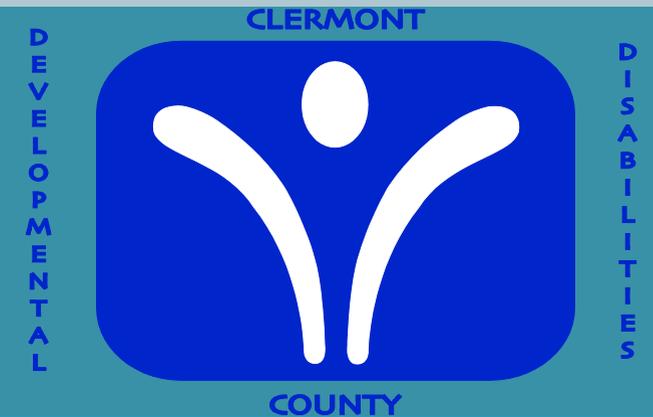
# Satisfaction



Measures are oriented toward individuals, families, staff, the community, and funding sources that help individuals receive what they need and want most in life.

Communication	Services	Partnerships	Community
<p>Incorporate Sanctuary commitments into topics for Superintendent Forums.</p>	<p>Place people in jobs within their field of interest.</p>	<p>Partner with providers to work on training and recruitment needs.</p>	<p>Embrace the seven Sanctuary commitments and work to increase knowledge/utilization of the Sanctuary tools available.</p>
	<p>Increase wages for those in community jobs.</p>		

For more information:



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Find us on:



[clermontdd.org](http://clermontdd.org)