Language Identification Guide

As a LanguageLine Solutions' client you have access to over-the-phone interpreting 24 hours a day, 7 days a week. Offer this guide in face-to-face situations to determine which language a person speaks. The most frequently encountered languages in North America are grouped by the geographical region where they are commonly spoken.

- Locate the geographical region where you believe the speaker may be from. (Pacific Islands, Europe, etc.)
- Show the person the languages listed for that region. Underneath each language is the translation of the statement below:

<table>
<thead>
<tr>
<th>English</th>
<th>English</th>
</tr>
</thead>
<tbody>
<tr>
<td>Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.</td>
<td></td>
</tr>
</tbody>
</table>

- We offer interpreting from English into more than 200 languages. If you are unable to identify the language, our call representative will help you.
- To access an interpreter:

1. Dial: 1-866-874-3972
2. Provide: Client ID 512913
3. Indicate: Language

Please visit www.LanguageLine.com for information on all our language access solutions:

- Over-the-Phone, Video Remote, and Onsite Interpreting
- Bilingual and Interpreter Staff Testing and Training
- Translation and Localization

CustomerCare@LanguageLine.com
1-800-752-6096
<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albanian</td>
<td>Shqip</td>
</tr>
<tr>
<td>Armenian</td>
<td>Հայերեն</td>
</tr>
<tr>
<td>Basque</td>
<td>Euskara</td>
</tr>
<tr>
<td>Bosnian</td>
<td>Bosanski</td>
</tr>
<tr>
<td>Bulgarian</td>
<td>Български</td>
</tr>
<tr>
<td>Croatian</td>
<td>Hrvatski</td>
</tr>
<tr>
<td>Czech</td>
<td>Čeština</td>
</tr>
<tr>
<td>Danish</td>
<td>Dansk</td>
</tr>
<tr>
<td>Dutch</td>
<td>Nederlands</td>
</tr>
<tr>
<td>Estonian</td>
<td>Eesti keel</td>
</tr>
<tr>
<td>Finnish</td>
<td>Suomi</td>
</tr>
<tr>
<td>French</td>
<td>Français</td>
</tr>
<tr>
<td>German</td>
<td>Deutsch</td>
</tr>
<tr>
<td>Greek</td>
<td>Ελληνικά</td>
</tr>
<tr>
<td>Hungarian</td>
<td>Magyar</td>
</tr>
<tr>
<td>Icelandic</td>
<td>Íslenska</td>
</tr>
<tr>
<td>Italian</td>
<td>Italiano</td>
</tr>
<tr>
<td>Lithuanian</td>
<td>Lietuvių</td>
</tr>
<tr>
<td>Macedonian</td>
<td>Македонски</td>
</tr>
<tr>
<td>Norwegian</td>
<td>Norsk</td>
</tr>
<tr>
<td>Polish</td>
<td>Polski</td>
</tr>
<tr>
<td>Portuguese</td>
<td>Português</td>
</tr>
<tr>
<td>Romanian</td>
<td>Română</td>
</tr>
<tr>
<td>Russian</td>
<td>Русский</td>
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<tr>
<td>Serbian</td>
<td>Српски</td>
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<td>Slovak</td>
<td>Slovenčina</td>
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<tr>
<td>Spanish</td>
<td>Español</td>
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<tr>
<td>Swedish</td>
<td>Svenska</td>
</tr>
<tr>
<td>Ukrainian</td>
<td>Українська</td>
</tr>
<tr>
<td>Yiddish</td>
<td>יידיש</td>
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</tbody>
</table>

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### Pacific Islands

<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fijian</td>
<td>Vosa Vakaviti</td>
</tr>
<tr>
<td>Ilocano</td>
<td>Ilokano</td>
</tr>
<tr>
<td>Indonesian</td>
<td>Bahasa Indonesia</td>
</tr>
<tr>
<td>Malay</td>
<td>Bahasa Melayu</td>
</tr>
<tr>
<td>Marshallese</td>
<td>Kajin Mejol</td>
</tr>
<tr>
<td>Samoan</td>
<td>Fa'asamoa</td>
</tr>
<tr>
<td>Tagalog</td>
<td>Tagalog</td>
</tr>
<tr>
<td>Tongan</td>
<td>Lea Faka-Tonga</td>
</tr>
</tbody>
</table>

### North America, South America, and Caribbean

<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td>French</td>
<td>Français</td>
</tr>
<tr>
<td>Haitian Creole</td>
<td>Kreyòl</td>
</tr>
<tr>
<td>Navajo</td>
<td>Diné k'ehjí</td>
</tr>
<tr>
<td>Portuguese</td>
<td>Português</td>
</tr>
<tr>
<td>Spanish</td>
<td>Español</td>
</tr>
</tbody>
</table>